



K. Law Drywall

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General Terms and Conditions

Introduction.

This document describes the terms and conditions under which we offer our services. Included here is a description of our warranty which assures you, our customer of the lasting quality of our workmanship.

1. **Payment** for projects where drywall is installed, shall be made in three equal portions.
 - 1a. First portion at the time of the signing of the agreement.
 - 1b. Second portion on the day the drywall rough installation is complete.
 - 1c. Final portion on the final sanding day.
2. **Payment** for projects where drywall is not installed, or for small projects, (under \$1000) shall be made in two equal portions.
 - 2a. First portion at the time of the signing of the agreement.
 - 2b. Final portion upon project completion.
3. **Disagreements** shall be resolved by mediation, where possible. Any agreement with K. Law Drywall shall be imputed to have been signed within the jurisdiction of the court system of the municipality of Port Hardy.
4. **Safety** on the site. K. Law Drywall will be responsible for keeping a tidy work area. However it remains the homeowner's ultimate responsibility for the safety of their family and guests in this area.

Warranty

K. Law Drywall's warranty to you comprises a one-year warranty against defect due to quality of materials or workmanship. If a problem or a blemish appears we encourage our customers to call us immediately. When estimating a project, we make every effort to ensure that your site is suitable for the application of drywall and that the work performed will provide you lasting satisfaction. We cannot, however, warranty our work against factors which are beyond our control. These factors include, among others, damage due to moisture from humidity or leakage, structural settling, the drying of framing timbers and physical damage to the materials used. When requested we will gladly make referrals to our customers of associates in other trades. We refer only those who are, in our estimation, qualified to perform the required tasks. We cannot, however, warranty the work of these tradespersons nor can we decide for you, who you will hire.

THANK YOU FOR YOUR BUSINESS.